



COMPLAINT FORM

Fill the form in block letters

Send the goods to the address:

Strefa Tenisa

ul. Graniczna 11

05-090 Sekocin Nowy

with note: COMPLAINT

CUSTOMER INFORMATION										Date of complaint:									
Name:																			
Address:																			
Phone No.:										Email:									
Bank account number:																			

PRODUCT DESCRIPTION										Date of sale:									
Invoice number:										Date the defect occurred:									
Product name:																			
Defect description:																			

CUSTOMER REQUESTS (lub EXPECTED SOLUTION)																			
<input type="radio"/> repair										<input type="radio"/> product exchange									
<input type="radio"/> return payment										<input type="radio"/> reduction in the price									

The complaint will be processed no longer than 14 days from the date of receiving.

Please note that the goods sent as part of the complaint must meet the basic hygiene requirements and send it to the address: Strefa Tenisa, Dział Zwrotów i Reklamacji, ul. Graniczna 11, 05-090 Sękocin Nowy

If you have any questions, please contact us: Department of returns and complaints tel. 22 823 37 48 wew. 3; e-mail: reklamacje@strefatenisa.com.pl

Date of receipt:										Complaint process date:									
Complaint outcome:																			

The personal data left behind are protected under the Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and the repeal of Directive 95/46 / EC (general regulation on data protection personal data) ("GDPR"). The administrator of the personal data left behind is: "STREFA TENISA" SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ SPÓŁKA KOMANDYTOWA with its registered office in Warsaw at al. Bohaterów Września 12 (postal code: 02-389 Warsaw). Personal data is processed in order to carry out the process of returning the purchased products, as well as for purposes arising from the legitimate interests pursued by the Administrator pursuant to art. 6 sec. 1 lit. b), lit. c) and lit. f) GDPR. Personal data will be stored during the performance of the Administrator's obligations in connection with the return of products, and to the extent necessary to pursue claims arising in connection with the return of products - for the period of limitation of these claims, not longer than 3 years. The data subject has the right to request the Administrator to access personal data, rectify it, delete or limit processing in accordance with the law, as well as submit a complaint to GODO (and from the date of creation of the new office - to the President of the Office for Personal Data Protection). Providing data is voluntary, but necessary for the purposes indicated in this statement. The contact details of the Data Protection Officer at the Administrator's are as follows - e-mail address: iod@strefatenisa.com.pl.

.....
Date and signature